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By Jeff Sussna

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Jeff Sussna is Founder and Service Design, and cloud computing. Jeff s He is the author of Designing Delivery: Rethinking IT in the Digital Service Economy.

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Jeff Sussna is the author of Continuous Quality (2.00 avg rating, 1 rating, 0 reviews, published 2014), Designing Delivery (0.0 avg rating, 0 ratings, 0

[http://www.goodreads.com/author/show/8984365.Jeff\\_Sussna](http://www.goodreads.com/author/show/8984365.Jeff_Sussna)

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[http://en.wikipedia.org/wiki/Business\\_process\\_reengineering](http://en.wikipedia.org/wiki/Business_process_reengineering)

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Brand Quality = Ops Quality 2013 Jeff Sussna, Continuous Quality The rise of the service economy is blurring the distinctions between branding and

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#### **Jeff Sussna - Berlingamesforum -**

Jeff Sussna is Founder and He has a track record of driving quality He is the author of Designing Delivery: Rethinking IT in the Digital Service Economy

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#### **George V. Hulme - DevOps.comDevOps.com -**

George V. Hulme is an internationally recognized information security and we recently turned to Jeff Sussna, Rethinking IT In the Digital Service Economy.

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#### **nicole leaper (@nicoleleaper) | Twitter -**

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<http://velocityconf.com/devops-web-performance-2015/public/schedule/detail/41806>

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**Speaker: jeff sussna: DevOps & Web Performance, -**  
Jeff Sussna is Founder and Principal of Engineering.IT, Jeff has more than 20 years of IT experience, Rethinking IT in the Digital Service Economy.  
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